

At Hayward Iberica S.L.U., we understand quality to mean supplying our customers with products and services that meet their expectations, together with the advice and assistance they need to solve their problems.

All our customers are important to us, and we will have reached maximum quality when each one of them is satisfied.

We have established a quality management system based on *UNE-EN-ISO 9001:2015*. Our management team will put into practice and promote the following values and commitments:

- Our organisation is responsible for ensuring that the products we manufacture and supply are safe and reliable and meet the standards of quality our customers expect.
- Each employee is responsible for the quality of their work and each line manager is responsible for the quality of the tasks carried out under their supervision.
- We value diversity and act with integrity, humility and an inclusive mindset.
- As leaders in our sector, we seek to innovate and advance our technology, products, processes and services, always aspiring to surpass our customers' expectations.
- Building on our history, we promote a culture that is open to change, and drive growth through careful investment in our personnel, products and services.
- Our customers are our fundamental priority, and our suppliers are our most precious partners in providing the best for them. This is why our policy encourages fully integrated collaboration with both of these stakeholders.
- We are committed to meeting both the legal and regulatory compliance requirements, in addition to those set up in-house.

All staff members are accountable for quality. Each one of them plays an active role in implementing our quality management system and continuously improving it.

Management will provide the staff and equipment the company needs to operate, achieve its objectives and continually improve the effectiveness of its quality management system. This quality policy will be reviewed annually to keep it aligned with the environment in which the company operates and its strategic direction. It will be communicated and made available to all relevant stakeholders.

***The Management of HAYWARD IBERICA S.L.U.,  
21<sup>st</sup> December 2022***